The Kern Regional Crime Laboratory Crime Scene Response Team responds to crime scenes within Kern County where the law enforcement agency determines that the services of a criminalist are needed to assist in the assessment of the scene and/or the collection of forensic evidence. The Crime Scene Response Team may also assist law enforcement entities outside of Kern County at the direction of the District Attorney, communicated to the response team via the Laboratory Director. The Kern Regional Crime Laboratory Crime Scene Response Team does not respond to clandestine laboratories. The three crime scene phones may be called directly if the law enforcement agency chooses; otherwise the following protocol can be used. During normal business hours one simply dials the general lab number: 661-868-5367 and a person will answer and transfer you to the appropriate crime scene team member or the Lab callout phone #2 661-978-1609. The following protocol may be used when trying to contact the Kern Regional Crime Laboratory Crime Scene Response Team after-hours to assist with processing a crime scene:

1. Dial the Kern Regional Crime Laboratory (KRCL) general telephone number 661-868-5367. You will get the following message: “You have reached the Kern Regional Crime Laboratory. If this is a life-threatening emergency, please hang up and dial 911. If you represent a law enforcement agency in need of crime scene assistance, press 0 now”. **Press “0” when prompted.**

2. The automated system will then dial the designated Lab callout phone #1 for crime scene response by dialing 661-281-7706 and wait for someone to answer the phone. This phone will ring at least five (5) times and if no one answers the call, it will then roll over to designated Lab callout phone #3 661-978-1732. This number will also ring at least five (5) times and if no one answers this call, the automated system will then give you the following instructions: "You have reached the KRCL Crime Scene Response Team. We are unable to take your call at this time, but we will return your call as quickly as possible. Please continue to secure the scene, and at the tone leave your name, call back number, the name of your agency and the complete address to which you would like us to respond. Also please note that it is your responsibility to secure any necessary warrants or other permissions to search before we begin to process your scene". You can then leave your message and hang up.
3. This message is left on lab callout phone #1. After you leave the message, the automated system will then continue dialing/ringing the first response person’s phone until he/she answers and retrieves the message. This person will then phone you using the telephone number that you indicated in the message.

4. Alternatively you can dial the designated Lab phone # 661-281-7706 or 661-978-1732 directly. If the phones are not answered, you can leave a voicemail message, however none of the phones will be called repeatedly by the automated system until the message is retrieved and/or cleared.

END OF DOCUMENT